NGN Migration Phases & Expected Outages

NGN migration will happen in three phases: wired, wireless, and facilities migration:

1. During wired migration, NGN technicians will be working in network closets moving wired connections; all networks will experience an outage during the wired migration window. Please consult the Community Experience Matrix for additional information.

2. During wireless migration, NGN wireless technicians will be walking the building, upgrading all wireless access points to support enhanced WiFi; there will be a rolling wireless outage of less than 15 minutes per area as access points are upgraded.

3. During facilities migration, building engineers will be upgrading building management devices to NGN and only specific facilities devices will be impacted; there will be no wired or wireless outages during the facilities migration window.