



2 Weeks to NGN Migration at Miller Hall

Dear Miller Hall Colleagues,

We write to inform you that Miller Hall is scheduled to transition to the Next Generation Network (NGN) beginning November 5, 2025. Please consult the table below for daily migration activities, impacts, and community advisories.

Migration Schedule

NGN Migration Activities Miller Hall 11/5 & 11/10/2025			
Details	Wired Migration	Facilities Migration	Wireless Migration
Date	11/5/25	11/5/25	11/10/25
Time	7:00am - 4:00pm	8:00am - 4:00pm	6:00am - 4:00pm
Activity	NGN technicians working in network closets	Building engineers migrating building systems such as heating, cooling, and ventilation	NGN wireless technicians upgrading wireless access points throughout the building
Potential Impact	Intermittent network disruptions for all wired and wireless devices accessing Yale's wired and wireless networks	Temporary outage for a given system	Temporary, local wireless outage of <15 minutes

Community Advisory	NGN support team and DSPs will be on site in the days following migration to provide support, if needed	Log a ticket with the ITS Help Desk and mention NGN migration if support is needed	Log a ticket with the ITS Help Desk and mention NGN migration if support is needed
Building Champion prepared to support migration is Ben Geertz .			

* Outages will be limited to the **migration windows above** when accessing the network. All work times are subject to change as they are estimates overall. Where the Program Team predicts additional outage time, awareness will be provided to the Building Champion.

What You Can Expect

NGN migration will happen in three phases: wired, wireless, and facilities migration.

1. During wired migration, NGN technicians will be working in network closets moving wired connections; **all networks - including wired and wireless - will experience an outage** during the wired migration window. Please consult the [Community Expectation Table](#) for additional information.
2. During wireless migration, NGN wireless technicians will be walking the building, upgrading all wireless access points to support enhanced WiFi; there will be a **rolling wireless outage of less than 15 minutes** per area as access points are upgraded.
3. During facilities migration, building engineers will be upgrading building management devices to NGN and only specific facilities devices will be impacted; there will be **no wired or wireless outages** during the facilities migration window.

What You Need to Do

NGN migration is intended to transition **all devices** to the Next Generation Network. To avoid unnecessary interruption to your work and research, be sure you have taken the steps to [identify your device\(s\)](#) prior to NGN migration, and disclosed any special equipment to the NGN Team.

To access additional helpful community and support resources, visit the [Support Hub](#) of the [NGN website](#).

We will be sending a final “week-of” reminder prior to migration activities, but ask that you continue to take the necessary steps in advance of migration to facilitate a smooth transition to NGN for our building community.

Thank you for your continued support and cooperation.

Sincerely,

Ben Geertz
Lead Administrator

Yale