Next Generation Network

Securing your connectivity for the future

Week of 9/15 Migration Reminder for Elizabethan Club

Dear Elizabethan Club Colleagues,

This is a reminder that the Elizabethan Club at 459 College St. is scheduled to transition to the Next Generation Network **beginning Tuesday**, **September 16**, **2025**, and we are sharing the details below again for your consideration. Please utilize the links provided for additional information, if desired.

Migration Schedule

NGN Migration Activities Elizabethan Club 9/16 - 9/17/25		
Details	Wired Migration	Wireless Migration
Date	9/16/25	9/17/25
Time	10:00am-4:00pm	10:00am-4:00pm
Activity	NGN technicians working in network closets	NGN wireless technicians upgrading wireless access points throughout the building

Potential Impact	Intermittent network disruptions for all wired and wireless devices accessing Yale's wired and wireless networks	Temporary, local wireless outage of <15 minutes	
Community Advisory	NGN support team and DSPs will be on site in the days following migration. Log a ticket with the ITS Help Desk and mention NGN migration if	Log a ticket with the <u>ITS Help</u> <u>Desk</u> and mention NGN migration if support is needed	
Building Champion prepared to support migration is Niki Mangino.			

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What You Need to Do

Please ensure you have identified your device and taken the appropriate preparation steps where required.

What You Need to Know

- 1. During wired migration, all wired and wireless networks will experience an outage at some point during the migration window
- 2. Onsite technical support will be available following wired migration
- 3. For post-migration support, be sure to log a ticket with the ITS Help Desk at 203-432-9000 and mention NGN migration for prioritization, tracking, and quick resolution
- 4. Some computers, telephones, and devices may need to be rebooted upon completion of NGN migration
- 5. The wireless networks you are accustomed to utilizing across campus YaleSecure, YaleWireless, YaleGuest, and eduRoam will continue to be available after migration
- 6. Helpful community resources can be found on the Support Hub of the NGN website
- 7. Ongoing, you will log into the network exactly as you did before, using your NetID and password

New to our campus community or need to catch up on former NGN communications? Visit the <u>NGN website</u> to view <u>earlier NGN communications</u> for The Elizabethan Club, access community resources, or log a request for support.

Thanks to your active participation over the past several weeks, we are looking forward to a seamless transition to NGN for our building community.

Sincerely,

John Stuart Gordon

Curator of American Decorative Arts

Niki Mangino

Club Steward

^{*}Outages will be limited to the migration windows above when accessing the network. All work times are subject to change as they are estimates overall. Where the Program Team predicts additional outage time, awareness will be provided to the Building Champion.