



Next Generation Network

Securing your connectivity for the future

Wireless Migration Beginning 8/21 at Yale School of Music

Dear YSM Colleagues,

We write to inform you that NGN wireless migration at Yale School of Music buildings (Leigh, Sprague, Woolsey, & Hendrie Hall) is scheduled to begin on **Thursday, August 21, 2025** and will continue through **Wednesday, August 27, 2025**. The technicians will be working around the building between the hours of 6am - 4pm.

What You Need to Know

1. NGN Wireless technicians will be walking around the building, upgrading wireless access points, one-by-one. You may experience a rolling wireless outage of no more than 15 minutes per area as access points are being upgraded
2. For post-migration support, be sure to log a ticket with the [ITS Help Desk](#) at **203-432-9000** and **mention NGN migration** for prioritization, tracking, and quick resolution
3. The wireless networks you are accustomed to utilizing across campus - YaleSecure, YaleWireless, YaleGuest, and eduRoam - will continue to be available after migration
4. Helpful community resources can be found on the Support Hub of the [NGN website](#)
5. Ongoing, you will log into the network exactly as you did before, using your NetID and password

New to our campus community or want to learn more about NGN? Visit the [NGN website](#) to access community resources on the Support Hub or log a request for support.

Thank you for your patience and cooperation as we work toward the completion of NGN migration activities within our building.

Sincerely,

Matthew LeFevre

Director of Technology

Kito Covington

Sr. Administrative Assistant



Yale Information Technology Services

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