Week of 07/07 Migration Reminder for Berkeley College

Dear Berkeley College Residents & Colleagues,

This is a reminder that Berkeley College is scheduled to transition to the Next Generation Network **beginning Monday, July 7, 2025,** and we are sharing the details below again for your consideration. Please utilize the links provided for additional information, if desired.

Migration Schedule

NGN Migration Activities Berkeley College July 7-21, 2025			
Details	Wireless Migration	Wired Migration	Facilities Migration
Date	**7/7-7/18**	**7/14 & 7/15**	**7/16 & 7/21**
Time	**6:00am-4:00pm**	**9:00am-5:00pm**	**9:00am-5:00pm**

Activity	NGN wireless technicians upgrading wireless access points throughout the building	NGN technicians working in network closets	Building engineers migrating building systems such as heating, cooling, and ventilation
Potential Impact	Temporary, local wireless outage of <15 minutes	Intermittent network disruptions for all wired and wireless devices accessing Yale's wired and wireless networks	Temporary outage for a given system
Community Advisory	Log a ticket with the ITS Help Desk and mention NGN migration if support is needed	NGN support team and DSPs will be on site in the days following migration to provide support. Log a ticket with the ITS Help Desk and mention NGN migration if support is needed	Log a ticket with the ITS Help Desk and mention NGN migration if support is needed
Building Champion prepared to support migration is **Sarah Layedra**			

** Outages will be limited to the **migration windows above** when accessing the network.* All work times are subject to change as they are

estimates overall. Where the Program Team predicts additional outage time, awareness will be provided to the Building Champion.

What You Need to Do

Please ensure you have identified your device and taken the appropriate preparation steps where required.

What You Need to Know

1. During wired migration, all wired and wireless networks will experience an outage at some point during the migration window
2. Onsite technical support will be available following wired migration
3. For post-migration support, be sure to log a ticket with the ITS Help Desk at **203-432-9000** and ***mention NGN migration*** for prioritization, tracking, and quick resolution
4. Some computers, telephones, and devices may need to be rebooted upon completion of NGN migration
5. The wireless networks you are accustomed to utilizing across campus - YaleSecure, YaleWireless, YaleGuest, and eduRoam - will continue to be available after migration
6. Helpful community resources can be found on the Support Hub of the NGN website
7. Ongoing, you will log into the network exactly as you did before, using your NetID and password

New to our campus community or need to catch up on former NGN communications? Visit the NGN website to view earlier NGN communications for Berkeley College, access community resources, or log a request for support.

Thanks to your active participation over the past several weeks, we are looking forward to a seamless transition to NGN for our building community.

Sincerely,

Sarah Layedra
Assistant Director of Operations

Yale

Yale Information Technology Services

Copyright © 2020 Yale University • All rights reserved