



Next Generation Network

Securing your connectivity for the future

Week of 03/10 Migration Reminder for 53 Wall Street

Dear Black Box Theater & 53 Wall Street Colleagues,

This is a reminder that 53 Wall Street is scheduled to transition to the Next Generation Network **beginning Monday, March 10, 2025**, and we are sharing the details below again for your consideration. Please utilize the links provided for additional information, if desired.

Migration Schedule

NGN Migration Activities 53 Wall Street March 10-19, 2025			
Details	Wired Migration	Wireless Migration	Facilities Migration
Date	March 10th & 11th	March 17th, 18th, & 19th	March 13th
Time	9:00am-5:00pm	6:00am-4:00pm	9:00am-5:00pm
Activity	NGN technicians working in network closets	NGN wireless technicians upgrading wireless access points throughout the building	Building engineers migrating building systems such as heating, cooling, and ventilation
Potential Impact	Network outage for a given set of devices	Temporary, local wireless outage of <15 minutes	Temporary outage for a given system
Community Advisory	NGN support team and DSPs will be on site in the days	Log a ticket with the ITS Help Desk and mention	Log a ticket with the ITS Help Desk and mention

	following migration. Log a ticket with the ITS Help Desk and mention NGN migration if support is needed	NGN migration if support is needed	NGN migration if support is needed
Building Champion prepared to support migration is Tom Delgado			

Outages will be limited to the **migration windows above when accessing the network. All work times are subject to change as they are*

estimates overall. Where the Program Team predicts additional outage time, awareness will be provided to the Building Champion.

What You Need to Do

Please ensure you have identified your device and taken the appropriate [preparation steps](#) where required.

What You Need to Know

1. Onsite technical support will be available following wired migration
2. For post-migration support, be sure to log a ticket with the [ITS Help Desk](#) at **203-432-9000** and **mention NGN migration** for prioritization, tracking, and quick resolution
3. Some computers, telephones, and devices may need to be rebooted upon completion of NGN migration
4. The wireless networks you are accustomed to utilizing across campus - YaleSecure, YaleWireless, YaleGuest, and eduRoam - will continue to be available after migration
5. Helpful community resources can be found on the Support Hub of the [NGN website](#)
6. Ongoing, you will log into the network exactly as you did before, using your NetID and password

New to our campus community or need to catch up on former NGN communications? Visit the [NGN website](#) to view [earlier NGN communications](#) for 53 Wall Street, access community resources, or log a request for support.

Thanks to your active participation over the past several weeks, we are looking forward to a seamless transition to NGN for our building community.

Sincerely,

Tom Delgado

Technical Director