



NEXT GENERATION NETWORK QUICK START CARD

Getting you where you need to go

REMOTE DESKTOP CONNECTION



S U M M A R Y

If you connect remotely to your Windows-based computer at Yale, this is for you. Once your building is on the Next Generation Network, you'll need to use your computer's name, not its IP address, to connect. We'll get you there quickly in 1-2-3-4.

STEPS TO TAKE

1

Once logged into your on-campus computer, click on the **START** icon in the bottom left corner of your screen

2

Type the word "About" into the search bar

3

Click "About Your PC" at the top of the menu

4

You will see "Device Name" and "Full Device Name"; note your full device name. It should look like xxxxx.yu.yale.edu

About

Your PC is monitored and protected.

See details in Windows Security

Device specifications

Device name	MWC123DEF
Full device name	MWC123DEF.yu.yale.edu
Processor	11th Gen Intel(R) Core(TM) i5-1135G7 @ 2.40GHz 2.42 GHz
Installed RAM	16.0 GB (15.7 GB usable)
Device ID	ABC123DEF-456GHI-789JKL
Product ID	000-111-222-3333
System type	64-bit operating system, x64-based processor
Pen and touch	No pen or touch input is available for this display



P R E P A R E



Prepare early. Find your computer's full device name well in advance of your building migrating to NGN



Restart. If, after NGN migration, your computer is still not connecting and you've taken the steps above, try restarting it before contacting the ITS Help Desk for support



Need more help? If you still need assistance connecting after these steps, contact the Help Desk - [Helpme.Yale.Edu](https://helpme.yale.edu)