



# NEXT GENERATION NETWORK QUICK START CARD

Getting you where you need to go

## IDENTIFY YOUR DEVICE

Device name MWC123DEF

Knowing whether or not your device is managed by Yale will determine which steps you need to take before NGN migration

To find out:

- Log in to your computer
- Click the start icon in the bottom left corner
- Type "About" into the search bar
- Click "About your PC" and check the 'Device Name'. If it starts with **MW** it is Yale managed.

### NON-MANAGED DEVICE



You need to install **SecureW2** to continue connecting to the wired Yale network seamlessly.



Navigate to the [Yale Software Library](#) and search "SecureW2". Click "Add to Cart", then click the cart icon at the top of the screen.



Click 'Checkout', then 'Continue', then 'Download', and choose your operating system (Mac, Windows, Linux)



Click the downloaded file to install it. Enter your Net ID & Password when prompted



A pop-up message will indicate a successful connection. If you see "Network not in Range" click 'Continue'

### MANAGED DEVICE

You have confirmed your device name starts with "MW"

**No action is required** on your part prior to NGN migration

Your device will be automatically updated by Yale IT

Should you experience issues connecting to the network post-migration, a quick restart should do the trick



Prepare early. Take these steps in advance of your building migrating to NGN



Restart. If you're experiencing connection problems after NGN migration, try restarting your computer before contacting support



Need more help? If you still need assistance connecting after these steps, contact the Help Desk - [Helpme.yale.edu](mailto:Helpme.yale.edu)