

How To Identify Your Device

Prior To NGN Transition

To ensure your devices transition without unnecessary interruption, please take the following steps:



1. If you work on an ITS-managed Windows or Mac workstation, ***no further preparation is required***; your device will automatically update to NGN.



2. If you connect to the network on a device that is not managed by ITS, you must download [SecureW2](#). Computers running Linux click [here](#). (iPads and iPhones do not require SecureW2; they will connect automatically to the wireless network after NGN migration.)



3. Not sure if your device is Yale-managed or not? Consult the [Windows](#) or [Mac](#) “Identify Your Device” quick-start cards on NGN’s [Support Hub](#).



4. If you connect to your desktop workstation from a remote location, be sure to [Update Remote Access Settings](#).



5. If you have ***special equipment or devices requiring advanced provisioning*** by an NGN support technician, please reach out **immediately** to NGN’s transition support team at NGNTransitionsupport@yale.edu